Factors Contributing to Revenue Loss in the Fuel Industry

Petrol stations owners experience revenue loss through various means, including fuel theft, discrepancies in fuel accounting, decreased sales due to rising prices, and operational inefficiencies.

Additionally, factors like high operating costs, competition, government regulation and economic downtime can contribute to loss in revenues.

Fuel Theft and Discrepancies:

• Fuel theft:

Theft can occur through various methods, including tampering with dispensing pumps, siphoning fuel, or fraudulent transactions.

Accounting errors:

Inaccurate tracking of fuel deliveries, sales, and inventory can lead to discrepancies, making it difficult to identify actual losses.

Calibration issues:

Faulty pumps that don't dispense the correct amount of fuel can also result in revenue loss.

How to Mitigate Revenue Loss

- ✓ To mitigate revenue loss, petrol stations should focus on preventing fuel theft, improving operational efficiency, and enhancing customer experience.
- ✓ This can be achieved through implementing robust fuel management systems, optimizing pricing and stock levels, and providing excellent customer service.
- ✓ Real-time fuel monitoring systems can detect and prevent fuel pilferage and fraud, ensuring accurate measurements and reducing losses due to theft or inaccurate dispensing.
- ✓ Data-driven insights from fuel management systems can help optimize pricing strategies and manage fuel stock effectively, minimizing losses from understocking or inaccurate forecasting.

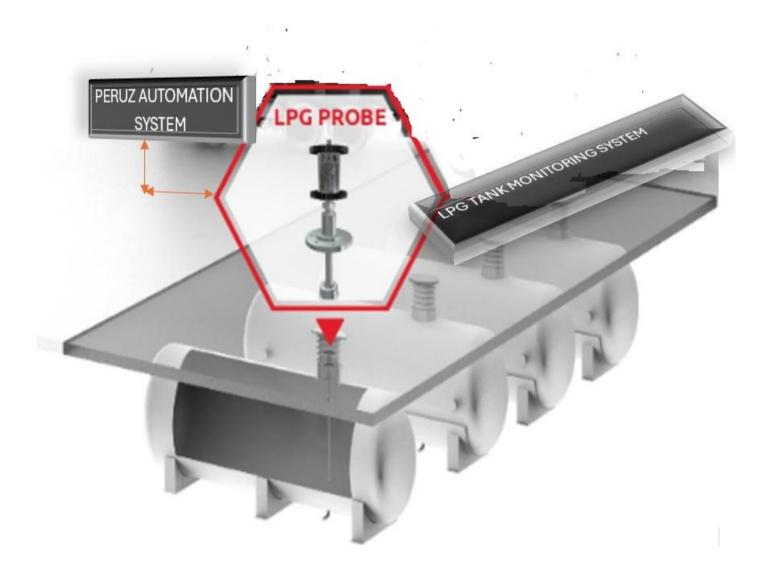
System Main Components

- ➤ Automatic Tank Gauging System- Involves installation of High Accurate Level Sensors inside the Fuel Tank or LPG Tanks.
- ➤ Pump Automation Involves installation of Forecourt Controller for Control and Monitoring of Fuelling Processes, Fuel Price Management, Automatic capturing and Storage of Fuel Transactions Data.
- ➤ Pump Attendant Management- Involves installation of RFID Card Readers on each side of the pump. Each pump Attendant is issued with programmable RFID card for identification and Authorization during fueling.
- ➤ Continuous Tank Autocalibration Our fuel management is able to perform automatic tank calibration by reconciling the displacement of fuel levels versus the liters dispensed.
- ➤ Centralized Web Remote Access- Allows access to the automated fuel stations and Depots using any web browser at any given time or location.

LPG BULK STORAGE MONITORING SYSTEM

Involves installation of either;

- 1. Invasive Fuel Level Sensors.
- 2. Non-Invasive Fuel Level Sensors



INVASIVE- LPG TANK AUTOMATION SYSTEM

- ➤ The system involves installation of an electronic fuel level sensor on the LPG Bulk storage tank.
- ➤ The fuel level sensor is connected to a tank gauging controller mounted inside the CR at the depot
- > The installation kit includes stainless-steel jacket tube for probe shaft and float kits suitable for pressure inside the LPG tank.
- ➤ The protective tube design makes maintenance easily, Just pull out the probe and keep the protective tube.
- ♦ Accuracy +/- 1mm

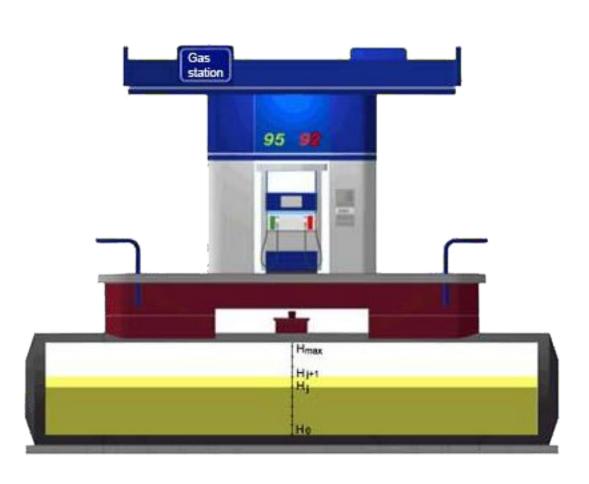


NON- INVASIVE LPG TANK MONITORING SYSTEM

- Involves installation of two Ultrasonic sensors for continuous measurements of LPG.
- The Ultrasonic sensors are connected to a tank gauging controller mounted inside the CR at the depot
- > The sensors are installed from the outer lower and center outer sides of the LPG tank.
- > The sensors emits ultrasonic waves into the LPG tank and receive the reflected signal, which is sent to the controller.
- Sensor 1 measures the distance to the separation of media (liquid and gaseous).
- > Sensor 2 is used for measuring the medium properties (sound velocity) and is intended to correct the readings of the Sensor 1 to increase the accuracy of measurements.
- No Tank decommission or drilling is required.
- Accuracy +/- 1mm.



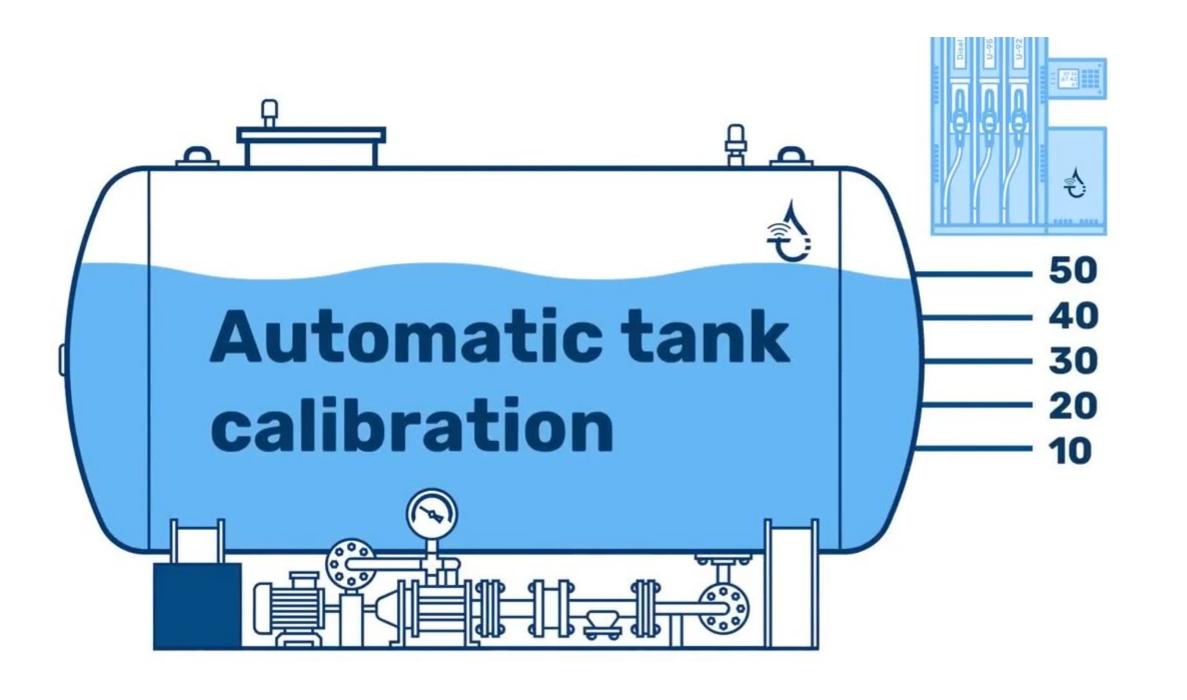
AUTOMATIC TANK CALIBRATION



By leveraging data from both the Pumps and the Tanks our fuel management system continuously generates accurate calibration tables to ensure accurate fuel stocks and sales reconciliation report.



This eliminates traditional calibration method which requires decommissioning of tanks which leads to disruption of operations, costly exercise and time consuming

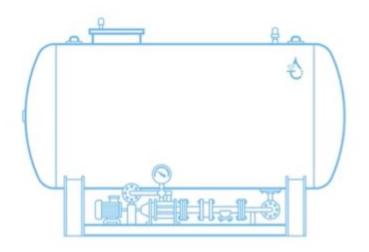




| Height, mm | Volume, L |
|------------|-----------|
| 0 | 0 |
| 115 | 2000 |
| 230 | 4000 |
| 345 | 6000 |
| 459 | 8000 |
| 574 | 10000 |
| 688 | 12000 |
| 803 | 14000 |
| 918 | 16000 |
| 1 032 | 18000 |
| 1 147 | 20000 |

FUEL VOLUME IN TANK IS CALCULATED USING THE CALIBRATION CHART

TANK CALIBRATION CHART SHOWS HOW THE FUEL VOLUME CHANGES WITH ITS HEIGHT IN THE TANK



Tank Dimensions

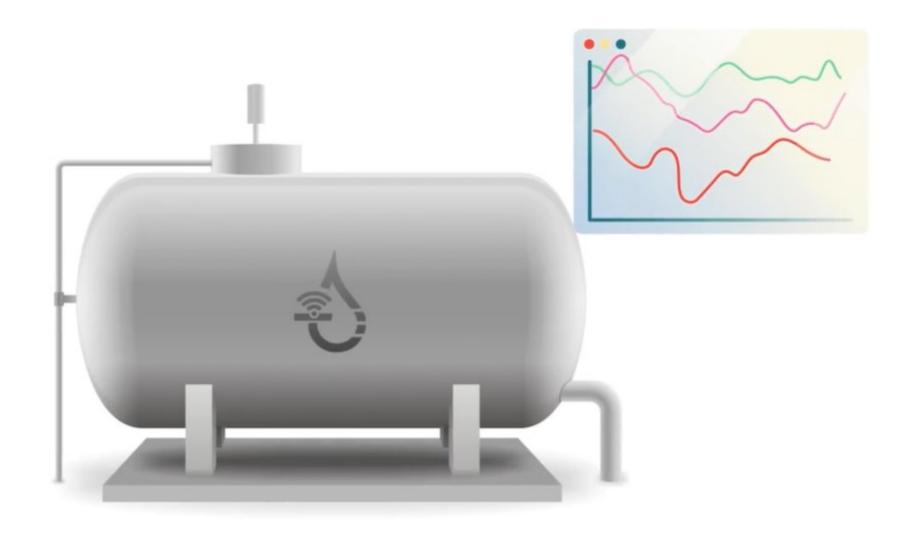
Length: 3.750 m Width: 4.650 m Height: 2.743 m Slope: 0.05 m sg: 0.835 kg/l

Tank Volume

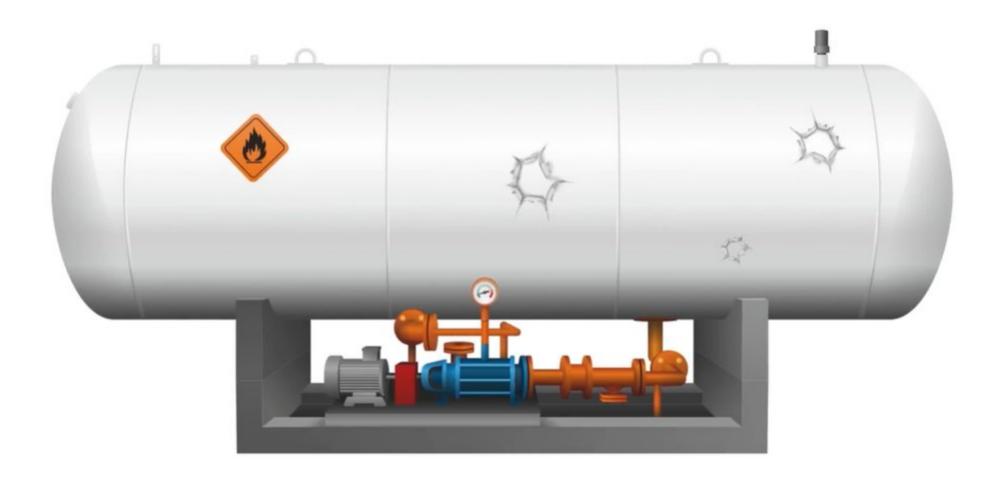
Brim: 47831 litres Usable: 47395 litres

Measurable: 47831 litres

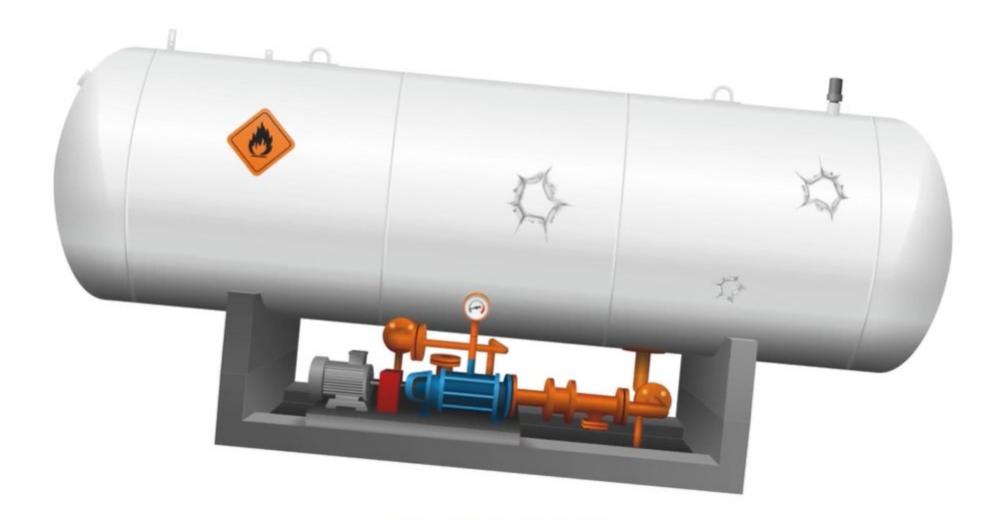
| Height, mm | Volume, L |
|------------|-----------|
| 0 | 0 |
| 115 | 2000 |
| 230 | 4000 |
| 345 | 6000 |
| 459 | 8000 |
| 574 | 10000 |
| 688 | 12000 |
| 803 | 14000 |
| 918 | 16000 |
| 1 032 | 18000 |
| 1 147 | 20000 |



TANKS TEND TO CHANGE THEIR PARAMETERS OVER TIME

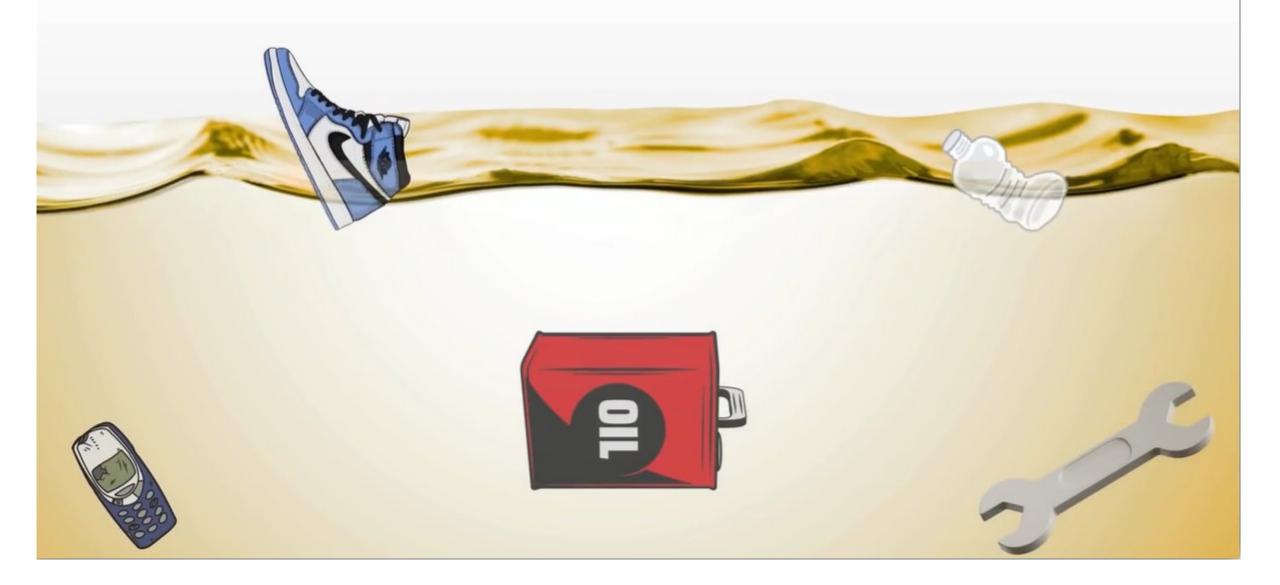


TANK BODY DEFORMATION

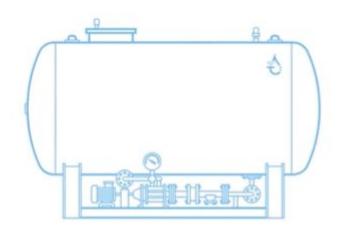


TANK TILT

FOREIGN OBJECTS GETTING INSIDE THE TANK



INITIAL CALIBRATION CHART BECOMES UNRELIABLE

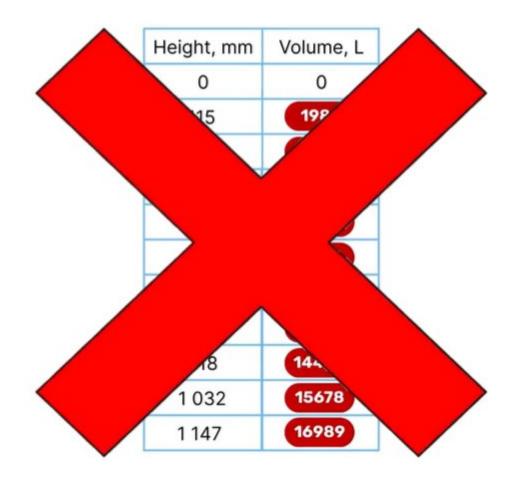


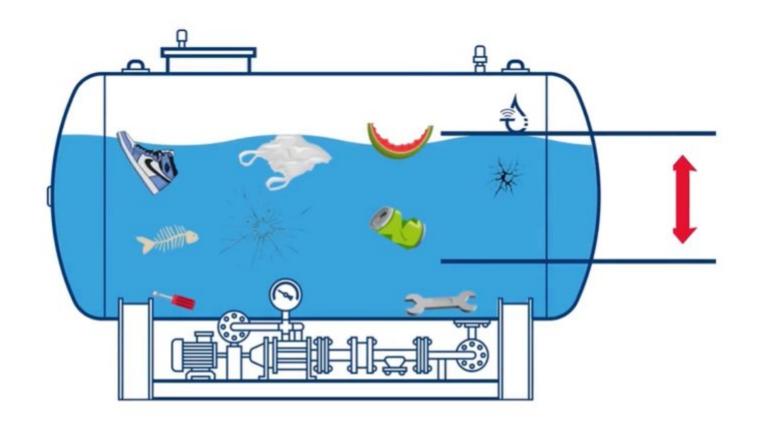
Tank Dimensions

Length: 3.750 m Width: 4.650 m Height: 2.743 m Slope: 0.05 m sg: 0.835 kg/l Tank Volume

Brim: 47831 litres Usable: 47395 litres

Measurable: 47831 litres

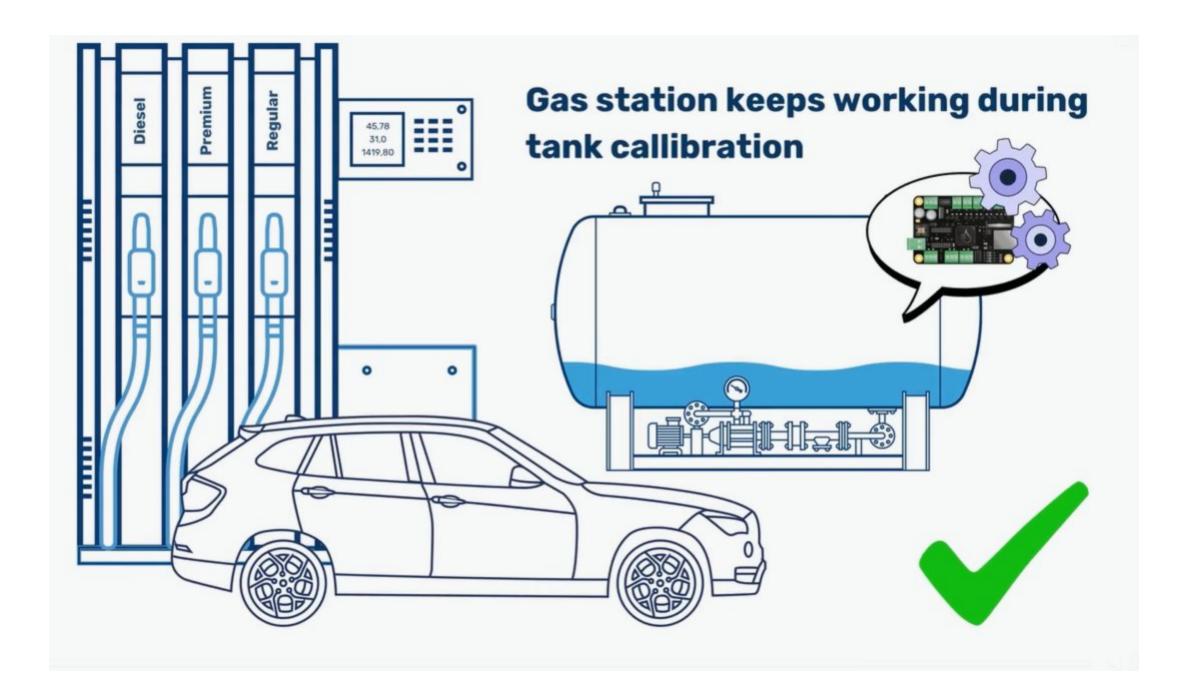


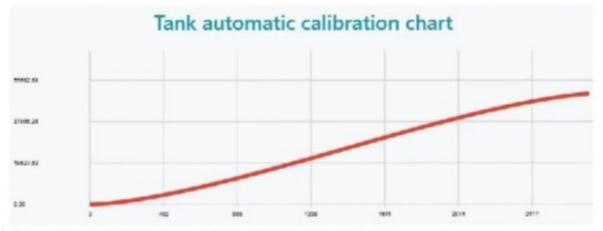


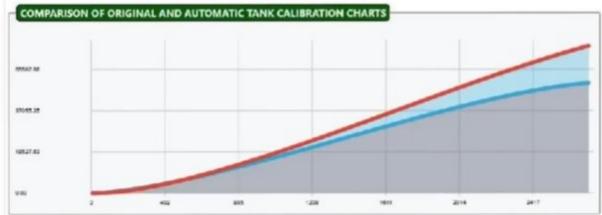
FUEL VOLUME CALCULATED USING THE CALIBRATION CHART



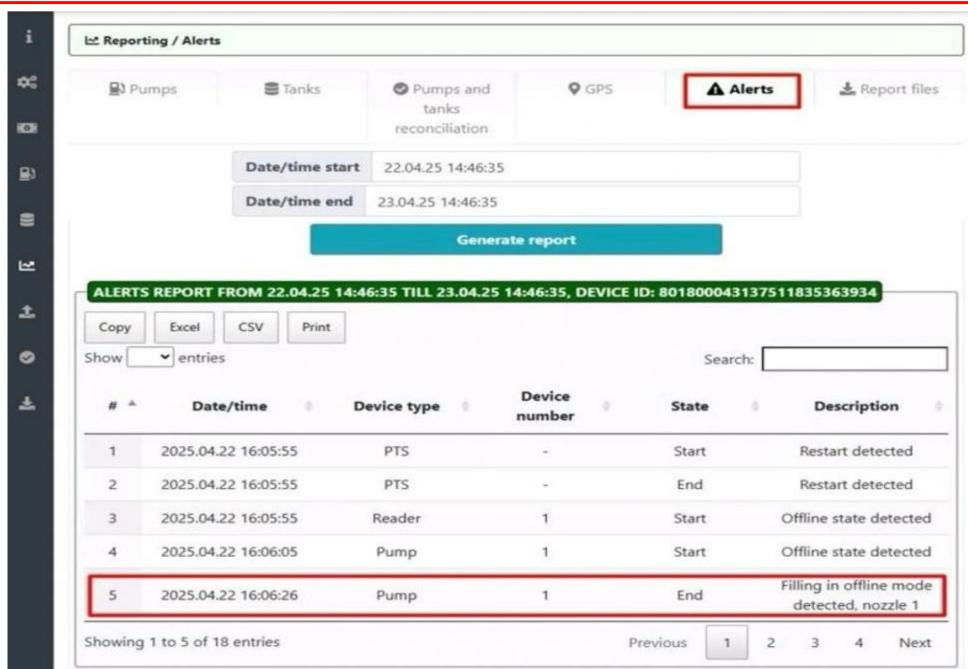
GAS STATION IS NOT OPERATIONAL DURING THE TANK CALIBRATION







OFFLINE DISPENSER SALES MONITORING & ALERTS



Benefits of Offline Sales Tracking Module

Enhanced Fraud Protection:

By detecting discrepancies in fuel dispenser totals, the system helps prevent and deter fraudulent activities.

• Real-time Monitoring:

Even in offline mode, the system provides timely alerts, enabling quick responses to potential issues.

Improved Security:

The offline fraud detection feature enhances the overall security and safety of the fuel dispensing operations.

Reduced Risk:

Minimizing the risk of financial losses due to unauthorized fuel dispensing.

CSA IDENTIFICATION & PUMP AUTHORIZATION



Customer Service Attendant Tag Reader

How does it work?

- Tag Readers attached to each filling position and connected to forecourt controller.
- Users (*) are assigned an individual contactless tags.
- User presents tag to readers to authorize each transaction.
- Transactions are assigned to users.
- Site managers get quick and easy reports with totals by user.

(*) Users = Attendant or Drivers or Customers.

Pre Authorisation

- Fast pump authorization
- 3 forms of user feedback to make transactions simple for users
- Built-in transaction messages
- Reliable, purpose built, easy to use, cost effective terminal



Branded CSA Cards

CSA CARD MANAGEMENT PORTAL

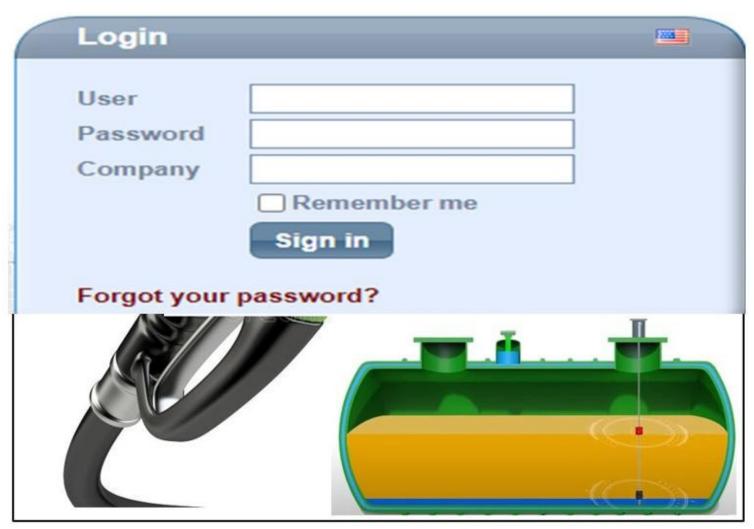


CSA RFID Tags Management

Automated Sites Remote Access

The Fuel Management System is a web-based solution which allows the users and admins to login remotely and access the status of the system, sales and stocks reports as generated by the system installed at the fuel stations and fuel depots.

The system is accessible on a website using the defined login accounts and login credentials.



SITE, AUTOMATED EQUIPMENT STATUS DASHBOARD



Home

System configuration

Station network settings

Fuel types

PTS Configuration



RH DEVANI LTD







Site Status



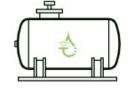
Total Site

1



Online

1



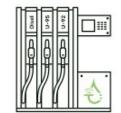
Total Probes

3



Online

3



Total DU

4



Online

4





Home



Reports

Transactions

Daily sales

Sales per fuel grade

Attendant sales per fuel grade

Sales per attendant

Sales per pumps and nozzles

Sales per pump

Pumps and tanks reconciliation

Shift report



REPORTS TAB





Site Status





100%

Online

Online

3



Offlin

Offlir

Offlin

0%

0%

Activ

Go to S





Total Probes



Total DU

4



Online

Payment Channels



CSA DAILY/SHIFT/PERIODIC SALES REPORT





Reports

Transactions

Daily sales

Sales per fuel grade

Attendant sales per fuel grade

Sales per pumps and nozzles

Sales per pump

Pumps and tanks reconciliation

Shift report

Tank monitoring



LAARE SHELL STATION











| Date | Station | PTS name | Attendant's name | Volume | Sales incl. VAT | Sales without VAT |
|------------|---------------------|---------------------|------------------|--------|-----------------|-------------------|
| 2025-12-16 | LAARE SHELL STATION | LAARE SHELL STATION | FELISTER KAWIRA | 218.2 | 41612.77 | 41612.77 |
| 2025-12-16 | LAARE SHELL STATION | LAARE SHELL STATION | INVOICES | 275.66 | 50703.3 | 50703.3 |
| 2025-12-16 | LAARE SHELL STATION | LAARE SHELL STATION | JULIA KANARIO | 224.16 | 42212.03 | 42212.03 |
| 2025-12-16 | LAARE SHELL STATION | LAARE SHELL STATION | DOROTHY KAJUJU | 488.27 | 92096.01 | 92096.01 |
| 2025-12-16 | LAARE SHELL STATION | LAARE SHELL STATION | JUDY KAMAMI | 170.68 | 32478.97 | 32478.97 |
| 2025-12-15 | LAARE SHELL STATION | LAARE SHELL STATION | FELISTER KAWIRA | 414.91 | 78408.53 | 78408.53 |
| 2025-12-15 | LAARE SHELL STATION | LAARE SHELL STATION | DOROTHY KAJUJU | 343.14 | 64164.18 | 64164.18 |
| 2025-12-15 | LAARE SHELL STATION | LAARE SHELL STATION | INVOICES | 686.98 | 123127.23 | 123127.23 |
| 2025-12-15 | LAARE SHELL STATION | LAARE SHELL STATION | JULIA KANARIO | 130.58 | 24900.89 | 24900.89 |
| 2025-12-15 | LAARE SHELL STATION | LAARE SHELL STATION | FELIX MUTHURI | 192.33 | 36360.53 | 36360.53 |
| 2025-12-15 | LAARE SHELL STATION | LAARE SHELL STATION | JUDY KAMAMI | 383.02 | 71932.99 | 71932.99 |
| 2025-12-15 | LAARE SHELL STATION | LAARE SHELL STATION | JUDY KAWIRA | 296.21 | 55144.98 | 55144.98 |
| 2025-12-15 | LAARE SHELL STATION | LAARE SHELL STATION | FIDES KAMATHI | 754.74 | 142087.72 | 142087.72 |



Home

Reports

Transactions

Daily sales

Sales per fuel grade

Attendant sales per fuel grade

Sales per attendant

Sales per pumps and nozzles

Sales per pump











| Date | Station | PTS name | Fuel grade | Volume | Sales incl. VAT Sale |
|------------|---------------|---------------|------------|---------|----------------------|
| 2025-04-01 | RH DEVANI LTD | RH DEVANI LTD | PETROL | 379.69 | 379.5 |
| 2025-04-01 | RH DEVANI LTD | RH DEVANI LTD | DIESEL | 1804.6 | 1804.6 |
| 2025-03-29 | RH DEVANI LTD | RH DEVANI LTD | DIESEL | 2677.01 | 2677.1 |
| 2025-03-29 | RH DEVANI LTD | RH DEVANI LTD | PETROL | 554.01 | 553.7 |
| 2025-03-28 | RH DEVANI LTD | RH DEVANI LTD | KEROSENE | 400 | 400 |
| 2025-03-28 | RH DEVANI LTD | RH DEVANI LTD | DIESEL | 4638.44 | 4638.3 |
| 2025-03-28 | RH DEVANI LTD | RH DEVANI LTD | PETROL | 1027.1 | 1026.7 |
| 2025-03-27 | RH DEVANI LTD | RH DEVANI LTD | PETROL | 886.13 | 885.8 |
| 2025-03-27 | RH DEVANI LTD | RH DEVANI LTD | KEROSENE | 1080 | 1080 |







Transactions

Daily sales

Sales per fuel grade

Attendant sales per fuel grade

Sales per attendant

Sales per pumps and nozzles

Sales per pump

Pumps and tanks reconciliation



PERIODIC STOCK VS SALES RECONCILIATION REPORT

Fuel grade

KEROSENE

PETROL

DIESEL





Station

RH DEVANI LTD

RH DEVANI LTD

RH DEVANI LTD



Tank number

2

3



Product volume on st... Sum

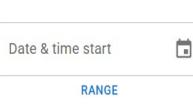
0

3334

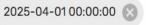
6937

4608





Y APPLY RESET ALL X



Date & time end

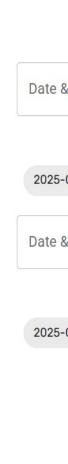




ADD

RANGE





















Tank monitoring

Daily fuel remains

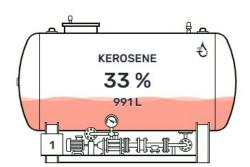
Fuel level changes

In-tank deliveries

Manual in-tank deliveries

Manual tank current state

REAL TIME TANK INVENTORY DATA



: 980

Station : RH DEVANI LTD PTS name : RH DEVANI LTD

Tank number : 1

0

^

: KEROSENE Fuel grade

Tank Height : 1585 Fuel height (%) : 33 **Probe status** : OK

Product height (mm)

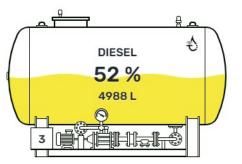
: 499.9 Capacity (I) : 991

Product temperature compensated volume (I)

Alarm code

Product ullage (I) : 2078 Product mass (kg) : 0 Product temperature © : 23.3 Product density (k/l) : 0 Water height (mm) : 47.3 Water volume (I) : 41





Station : RH DEVANI LTD

PTS name : RH DEVANI LTD

: 3 Tank number

: DIESEL Fuel grade **Tank Height** : 1910 Fuel height (%) : 52 : OK **Probe status**

Product height (mm) : 924.7

Capacity (I) : 4988 : 4954

Product temperature compensated volume (I)

Alarm code

Product ullage (I) : 4651 Product mass (kg) : 0 Product temperature © : 23.2

Product density (k/l) : 0 Water height (mm) : 0 Water volume (I) : 0

B PETROL 80 % 4545 L

Station : RH DEVANI LTD

PTS name : RH DEVANI LTD

: 2 Tank number

: PETROL Fuel grade

Tank Height : 1550

Fuel height (%) : 80

Probe status : OK

Alarm code

Product height (mm) : 1014.1

Capacity (I) : 4545

Product temperature : 4492 compensated volume (I)

Product ullage (I) : 1154

Product mass (kg) : 0

Product temperature © : 24.2

Product density (k/l) : 0 Water height (mm) : 0

Water volume (1) Activate o Windows



Home





Daily fuel remains

Fuel level changes

In-tank deliveries

Tank current state



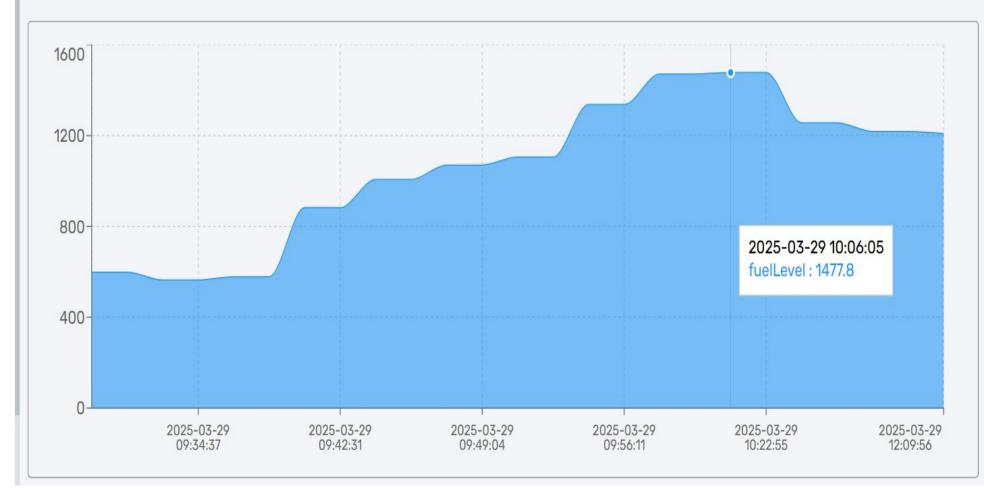








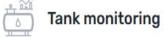
Fuel level changes





Home





Daily fuel remains

Fuel level changes

Tank current state

Manual in-tank deliveries











| Date | Station | PTS name | Tank number | Fuel grade | Capacity (I) |
|------------|---------------|---------------|-------------|------------|--------------|
| 2025-04-01 | RH DEVANI LTD | RH DEVANI LTD | 3 | DIESEL | 1984 |
| 2025-04-01 | RH DEVANI LTD | RH DEVANI LTD | 3 | DIESEL | 1984 |
| 2025-03-29 | RH DEVANI LTD | RH DEVANI LTD | 3 | DIESEL | 6049 |
| 2025-03-29 | RH DEVANI LTD | RH DEVANI LTD | 1 | KEROSENE | 2059 |
| 2025-03-29 | RH DEVANI LTD | RH DEVANI LTD | 1 | KEROSENE | 2059 |
| 2025-03-29 | RH DEVANI LTD | RH DEVANI LTD | 1 | KEROSENE | 2059 |
| 2025-03-29 | RH DEVANI LTD | RH DEVANI LTD | 3 | DIESEL | 6049 |
| 2025-03-29 | RH DEVANI LTD | RH DEVANI LTD | 1 | KEROSENE | 2059 |
| 2025-03-28 | RH DEVANI LTD | RH DEVANI LTD | 3 | DIESEL | 3078 |









Tank monitoring

Daily fuel remains

Fuel level changes

In-tank deliveries

Tank current state

Detailed Tank Delivery Data















| Fuel grade | Tank number | Move type | Volume delivery | Users | Comment | Date |
|------------|-------------|-----------|-----------------|-------|---|----------|
| PETROL | 2 | Receipt | 2000 | IVY | LAKE OIL; RHDI121326[20128]- JOSEPH MATHENGE- KBA 457W LAKE OIL; | 2025-03- |
| PETROL | 2 | Receipt | 3000 | IVY | LAKE OIL; RHDI121194[20121]- BARRACK OTIENO- KCT 552Z LAKE OIL; | 2025-03- |
| DIESEL | 3 | Receipt | 4000 | IVY | LAKE OIL; RHDI121198[20121]- BARRACK OTIENO- KCT 552Z LAKE OIL; | 2025-03- |
| KEROSENE | 1 | Receipt | 3000 | IVY | LAKE OIL; RHDI121194[20121]- BARRACK OTIENO- KCT 552Z TK; | 2025-03- |
| DIESEL | 3 | Receipt | 2000 | IVY | RHDI121188[405855 KBV 868N- EVANS MWANGI LAKE OIL; | 2025-03- |
| DIESEL | 3 | Receipt | 2000 | IVY | LAKE OIL; RHDI121138[20119]- SAMUEL MWANIKI- KBD 341W LAKE OIL; | 2025-03- |
| DIESEL | 3 | Receipt | 2000 | IVY | LAKE OIL; RHDI121134[20118]- BARRACK OTIENO- KCT 552Z LAKE OIL; | 2025-03- |
| DIESEL | 3 | Receipt | 3000 | IVY | LAKE OIL; RHDI121077[035617]- JOSEPH MATHENGE- KBA 457W LAKE OIL; | 2025-03- |
| DIESEL | 3 | Receipt | 2000 | IVY | LAKE OIL; RHDI121064[20112]- EVANS MWANGI- KBV | 2025-03- |





Reports





Price change record

REMOTE FUEL PRICE MANAGEMENT

















| PTS name | Fuel grade | Price |
|---------------|------------|-------|
| RH DEVANI LTD | PETROL | 1 |
| RH DEVANI LTD | DIESEL | 1 |
| RH DEVANI LTD | KEROSENE | 1 |